



How we see upgrade to ISO 9001:2015

ISO Champions give their views



“The Corporation will benefit from ISO 9001:2015 version as it puts greater emphasis on leadership engagement and helps to address organisational risks and opportunities in a structured manner.”
- **By Rose Opayi**



“We are proud of achieving the upgrade to ISO 9001:2015, which has been a result of the involvement and commitment of every member of the organisation, and the unwavering support of management and partners.
“The risk-based approach of the new standard will enhance our organisation’s already well-entrenched risk management culture, and can only see us continually improve service delivery to our clients and partners. It has been a rewarding journey.”
- **By Winmy Wambui**



“Our corporate mission is to provide risk management solutions that secure the future and create value for stakeholders. It is a fact that one cannot give what one does not have. Risk-based thinking is not just the management’s responsibility but everybody’s business. Only that way can we provide it as a solution to all our clients. This is the spirit of the new standard.”
- **By Charles Abebe**



“The new standard – ISO 9001:2015 – lays emphasis on risk based issues rather than preventive action that paid more attention to past activities. The beauty of the new standard is that it focuses on organisational context – understanding the needs and the expectations of the interested parties.”
- **Emily Mukiri**



“The fact that ISO 9001:2015 is risk-based meant that the company documents had to be revised to reflect this requirement. This has greatly improved the internal business processes. It will further assist the Corporation to continually address risks and opportunities in a structured manner. This is expected to improve overall efficiency within Kenya Re in the long term.”
- **By Davis Onsakia**



“The risk-based thinking, which is at the core of ISO 9001:2015, is paramount in that it stimulates entities to use risk analysis and take positions that address challenges that may affect proper running of those entities.”
- **By Warui Mutiruri**



“Risk based approach in identifying challenges in the management of business processes is the way to go. This will improve our efficiency and customer relationships, which will ultimately improve our performance.”
- **By Susan Kandie**



“This standard, if aligned with an organisation’s purpose and strategic direction, will focus on constantly meeting customer requirements and increasing their satisfaction.”
- **By Lina Waweru**



“Implementation of the new standard will enhance efficiency and and boost productivity of the Corporation”
- **By Mary Mwendwa**



“Standardisation provides the optimism that there is always room for improvement and a better future.”
- **By Robert Obudho**



“ISO 9001: 2015 – Time to scale up and Kenya Re is up to it”
- **By John Rika**



“Standards must be observed but they are only the starting points for further improvements.”
- **By Mark Osoro**



“A great standard. I really love the emphasis the standard places on risk management. I believe the standard will be instrumental in embedding a sound risk culture.”
- **Hellen Okanga**



“The new standard will help the Corporation to be more efficient and improve customer satisfaction.”
- **By Andrew Ongicha**



“ISO 9001:2015 will help Kenya Re address organisational strengths and weakness and opportunities and threats in a structured manner.”
- **By Claris Mwasaru**



“Without a standard, there is no logical basis for making a decision or taking action.”
- **Joseph Mwandikwa**

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